

**LMQ Management System Solutions FZ LLC** has recently signed an "International Distribution Agreement" with the internationally accredited **IFM Quality Services Pty Ltd** and accordingly, has become the sole distributor of proficiency testing samples and reference cultures of IFM in the following countries:

- 1. United Arab Emirates
- 2. Saudi Arabia
- 3. Sultanate of Oman
- 4. Qatar
- 5. **Bahrain**
- 6. Kuwait
- 7. Lebanon
- 8. Egypt
- 9. Algeria
- 10. Tunisia
- 11. Morocco

The products under this distribution agreement are available on IFM Website and include the IFM Microbiology PTP and IFM Microbiology reference cultures and IFM Microbiological matrix reference materials range.

## LMQ is fully authorized by IFM to:

- a) Submit quotations for its range of products
- b) Follow up on the various projects and provided sales leads
- c) Provide after-sales service for its products and
- d) Accept orders on its behalf

## LMQ Management System Solutions FZ LLC as distributors of PT samples and CRMs:

- ·Create bridges of successful and effective communication with the customers.
- Provide prompt technical support for technical problems if they occur.
- Ensure that samples are shipped and followed up from the moment they are shipped from the source until they reach the customers while ensuring their integrity and fitness for the desired tests.
- ·Ease of communication using various means including short messages, e-mails, or phone calls.